



## Notice of a public meeting of

### Health, Housing & Adult Social Care Scrutiny Committee

- To:** Councillors D Myers (Chair), Vassie (Vice-Chair), Baxter, Kelly, Rose, Runciman, Smalley, Wann, Wilson and Steels-Walshaw
- Date:** Wednesday, 18 October 2023
- Time:** 5.30 pm
- Venue:** The George Hudson Board Room - 1st Floor West Offices (F045)

### AGENDA

**1. Declarations of Interest** (Pages 1 - 2)

At this point in the meeting, Members are asked to declare any disclosable pecuniary interest or other registerable interest they might have in respect of business on this agenda, if they have not already done so in advance on the Register of Interests. The disclosure must include the nature of the interest.

An interest must also be disclosed in the meeting when it becomes apparent to the member during the meeting.

[Please see attached sheet for further guidance for Members]

**2. Minutes** (Pages 3 - 8)

To approve and sign the minutes of the meeting held on 19 September 2023.

### **3. Public Participation**

At this point in the meeting members of the public who have registered to speak can do so. Members of the public may speak on agenda items or on matters within the remit of the committee.

**Please note that our registration deadlines are set as 2 working days before the meeting, in order to facilitate the management of public participation at our meetings. The deadline for registering at this meeting is 5:00pm on Monday 16 October 2023.**

To register to speak please visit [www.york.gov.uk/AttendCouncilMeetings](http://www.york.gov.uk/AttendCouncilMeetings) to fill in an online registration form. If you have any questions about the registration form or the meeting, please contact Democratic Services. Contact details can be found at the foot of this agenda.

### **Webcasting of Public Meetings**

Please note that, subject to available resources, this meeting will be webcast including any registered public speakers who have given their permission. The meeting can be viewed live and on demand at [www.york.gov.uk/webcasts](http://www.york.gov.uk/webcasts).

During coronavirus, we made some changes to how we ran council meetings, including facilitating remote participation by public speakers. See our updates ([www.york.gov.uk/COVIDDemocracy](http://www.york.gov.uk/COVIDDemocracy)) for more information on meetings and decisions.

### **4. 2023/24 Finance and Performance Monitor 1 (Pages 9 - 26)**

This report sets out the projected 2023/24 financial position and the performance position for the period covering 1 April 2023 to 30 June 2023, together with an overview of any emerging issues. This is the first report of the financial year and assesses performance against budgets, including progress in delivering the Council's savings programme.

### **5. Work Plan (Pages 27 - 30)**

Members are asked to consider the Committee's work plan for the 2023/24 municipal year.

## 6. Urgent Business

Any other business which the Chair considers urgent under the Local Government Act 1972.

### Democratic Services Officer

Robert Flintoft

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For more information about any of the following please contact the Democratic Services Officer responsible for servicing this meeting:

- Registering to speak
- Business of the meeting
- Any special arrangements
- Copies of reports and
- For receiving reports in other formats

Contact details are set out above.

**This information can be provided in your own language.**

我們也用您們的語言提供這個信息 (Cantonese)

এই তথ্য আপনার নিজের ভাষায় দেয়া যেতে পারে। (Bengali)

Ta informacja może być dostarczona w twoim własnym języku. (Polish)

Bu bilgiyi kendi dilinizde almanız mümkündür. (Turkish)

یہ معلومات آپ کی اپنی زبان (بولی) میں بھی مہیا کی جاسکتی ہیں۔ (Urdu)

 (01904) 551550

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**Declarations of Interest – guidance for Members**

- (1) Members must consider their interests, and act according to the following:

<b>Type of Interest</b>	<b>You must</b>
Disclosable Pecuniary Interests	Disclose the interest, not participate in the discussion or vote, and leave the meeting <u>unless</u> you have a dispensation.
Other Registrable Interests (Directly Related) <b>OR</b> Non-Registrable Interests (Directly Related)	Disclose the interest; speak on the item <u>only if</u> the public are also allowed to speak, but otherwise not participate in the discussion or vote, and leave the meeting <u>unless</u> you have a dispensation.
Other Registrable Interests (Affects) <b>OR</b> Non-Registrable Interests (Affects)	Disclose the interest; remain in the meeting, participate and vote <u>unless</u> the matter affects the financial interest or well-being: (a) to a greater extent than it affects the financial interest or well-being of a majority of inhabitants of the affected ward; and (b) a reasonable member of the public knowing all the facts would believe that it would affect your view of the wider public interest. In which case, speak on the item <u>only if</u> the public are also allowed to speak, but otherwise do not participate in the discussion or vote, and leave the meeting <u>unless</u> you have a dispensation.

- (2) Disclosable pecuniary interests relate to the Member concerned or their spouse/partner.
- (3) Members in arrears of Council Tax by more than two months must not vote in decisions on, or which might affect, budget calculations, and must disclose at the meeting that this restriction applies to them. A failure to comply with these requirements is a criminal offence under section 106 of the Local Government Finance Act 1992.

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City of York Council

Committee Minutes

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Meeting	Health, Housing & Adult Social Care Scrutiny Committee
Date	19 September 2023
Present	Councillors D Myers (Chair), Vassie (Vice-Chair), Baxter, Kelly, Rose, Runciman, Smalley, Steels-Walshaw, Wann and Whitcroft (Substitute)
Apologies	Councillor Wilson
In Attendance	Councillor Coles - Executive Member for Health, Wellbeing and Adult Social Care [from 17:36] Jamaila Hussain - Corporate Director – Adult Services and Integration (remotely) Zoe Campbell - Managing Director (North Yorkshire, York and Selby), Tees, Esk and Wear Valleys NHS Foundation Trust Simon Morrit - Chief Executive, York & Scarborough Teaching Hospitals NHS Foundation Trust [until 18:21] Dawn Parkes – Interim Chief Nurse York and Scarborough Teaching Hospitals NHS Foundation Trust [until 18:21]

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### **1. Declarations of Interest (17:32)**

Members were asked to declare at this point in the meeting any disclosable pecuniary interests or other registerable interests they might have in respect of the business on the agenda, if they had not already done so in advance on the Register of Interests.

Councillor Steels-Walshaw declared an interest in relation to the minutes item for the 21 February 2023 Health and Adult Social Care Policy and Scrutiny Committee but noted that this was on her register of interests.

Councillor Rose disclosed a personal interest in relation to agenda item 4 - CQC Inspection Update Report - York and Scarborough as he was a governor on the York & Scarborough Teaching Hospitals NHS Foundation Trust as a representative of City of York Council.

## **2. Minutes (17:33)**

Members discussed the minutes of the previous Health and Adult Social Care Policy and Scrutiny Committee held on 21 February 2023. In response to questions, the Corporate Director for Adult Services and Integration noted that:

- The use of agency staff had reduced by almost 60% and an additional 10 social workers were recruited during the Social Work Week in March 2023. A safeguarding lead was also recruited and had been in post for about 6 weeks.
- The Government had released an action plan on delivering the People at the Heart of Care plans but this required further investment. They also announced that there no money attached to the older person accommodation plan.
- The Cost on Care Cap scheme was paused.
- The additional Adult Social Care User Survey was sent in late August and were expecting to have results in November 2023.
- There was a review in the budget and they were confident that there were sufficient plans in place to provide savings.

They also discussed minutes of the previous Housing and Community Safety Policy and Scrutiny Committee held on 14 March 2023 and asked for some further information on the number of long term staff vacancies in the housing team and the number of void properties. It was then;

Resolved:

- i. That the minutes of the previous Health and Adult Social Care Policy and Scrutiny Committee held on 21 February 2023 be approved as a correct record and signed by the Chair.
- ii. That the minutes of the previous Housing and Community Safety Policy and Scrutiny Committee held on 14 March 2023 be approved as a correct record and signed by the Chair.

## **3. Public Participation (17:48)**

It was reported that there had been no registrations to speak at the meeting under the Council's Public Participation Scheme.



#### **4. CQC Inspection Update Report - York and Scarborough (17:48)**

Members considered a report which provided an update on the October 2022 CQC inspections of urgent and emergency care, medical and maternity services. It also provided an update on the approaches that the Trust was taking to address the issues identified across both York and Scarborough hospital sites.

The Interim Chief Nurse, York and Scarborough Teaching Hospitals NHS Foundation Trust, outlined the report and was present to answer questions alongside the Chief Executive, York and Scarborough Teaching Hospitals NHS Foundation Trust. In response to some questions from Members, it was noted that:

- Urgent action and investment was taken in regards to staffing, especially in maternity services and the specialist roles within.
- Recruitment was still ongoing and that a clearer career framework was introduced to support people into employment. Training and upskilling was also a priority to new and existing staff.
- Measures were being put in place ahead of the winter season and building work in the A&E department was still ongoing but should be completed by mid-October
- The ward accreditation scheme was a development tool used to measure standards of care through audits and other systems.
- Governance and culture issues were a key priority for the Trust with specific measures being implemented under maternity services, such as the introductions of workstreams. There was also an increase in the number of incidents reported and this demonstrated improvements in the culture.

The Chief Executive also confirmed that he would share the action plan from the inspection report and details of the winter provision with the Committee. It was then;

Resolved:

- i. That the Trust's response to the CQC inspection and wider Journey to Excellence focussed improvement programme be noted.
- ii. That the additional info as above be shared with the Committee.

Reason: To keep the Committee updated on the Trust's response to the CQC Inspection.

## **5. Update Regarding CQC Inspections at Foss Park Hospital (18:21)**

The Committee considered a report which provided an update on the content of a previous report, dated 22 November, regarding the CQC inspection at Foss Park Hospital. The Managing Director (North Yorkshire, York and Selby), Tees, Esk and Wear Valleys NHS Foundation Trust outlined the report and was present to answer questions.

Members discussed issues around staffing levels. The Managing Director explained that staff within the wards were fully qualified and registered where necessary, and that there was ongoing training available. She also noted that there was a net gain of 12 therapist posts within the last year and the recruitment of two team managers within the children and adolescent's mental health services (CAHMS) had improved staff morale. However, she then confirmed that staffing issues and recruitment continued to be one of biggest challenges, especially within the medical field and on the crisis line. She noted that there was ongoing work to improve this and that staff retention was also slowly improving.

Questions were also raised regarding the use of assistive technology and the Managing Director explained how Oxyhealth and the specialist doors worked before confirming that the systems could be turned off if a patient requested.

The Committee then discussed the CAHMS and waiting times. The Managing Director explained that there was a high demand for CAHMS, especially after Covid-19, and waiting times varied but that neuro assessments had the longest waiting time, both nationally and locally. She also confirmed that cases were prioritised accordingly but this would only happen after the initial assessment.

The Managing Director also agreed to share additional data and information regarding staff morale, hourly rates for bank staff, number of additional physical healthcare assistants and CAHMS waiting times alongside a copy of the November 22 report to be circulated with the Committee. It was then;

Resolved:

- i. That the contents of the report be noted.
- ii. That the additional info as above be shared with the Committee.

Reason: To keep the Committee updated regarding the CQC inspection at Foss Park Hospital.

## **6. Commissioning Strategy (18:56)**

Resolved:

- i. That the Commissioning Strategy report be deferred to a future Scrutiny meeting.

Reason: To allow Officers extra time to finalise the report.

## **7. Work Plan (18:56)**

Members considered the 2023/24 draft work plan for the Committee.

Resolved:

- i. That the Committee receives an update on the winter provision for homeless people at the next scheduled meeting.
- ii. That the weight management item for the April 2024 meeting be expanded to include obesity issues across York.
- iii. That the Committee receives a report on the Tees, Esk & Wear Valleys CQC inspection once available.

Reason: To keep the Committee's work plan updated.

Councillor Myers, Chair

[The meeting started at 5.31 pm and finished at 6.56 pm].

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<b>Meeting:</b>	Health, Housing and Adult Social Care Scrutiny Committee
<b>Meeting date:</b>	18/10/2023
<b>Report of:</b>	Patrick Looker, Steve Tait and Ian Cunningham
<b>Portfolio of</b>	Cllr Coles – Executive Member for Health, Wellbeing and Adult Social Care Cllr Pavlovic – Executive Member for Housing, Planning and Safer Communities

## 2023/24 Finance and Performance Monitor 1

### Subject of Report

1. This report sets out the projected 2023/24 financial position and the performance position for the period covering 1 April 2023 to 30 June 2023, together with an overview of any emerging issues. This is the first report of the financial year and assesses performance against budgets, including progress in delivering the Council's savings programme.
2. This report outlines the Council's serious financial position with a forecast overspend for 2023/24 of £11.4m. This is a significant overspend that is of serious concern and it is very clear that the Council cannot afford to keep spending at this level. The general reserve is £6.9m and, whilst we have other earmarked reserves that we could call on if required, continued spending at this level would quickly see the Council exhaust its reserves.
3. Given the scale of the forecast overspend, immediate action is needed to bring spending down to an affordable level, both within the current financial year and over the next 4 years, to safeguard the Council's financial resilience and stability.
4. This report outlines the actions we need to take and identifies areas for further work. If we take immediate action and make these difficult decisions now, this will ensure the future financial stability of the

Council and that we can continue to provide services for our residents. It is vital that the mitigations are delivered, and the forecast overspend is reduced.

## **Benefits and Challenges**

5. This report is mainly to note the latest financial projections and current performance. The main challenge is delivering on agreed savings whilst also identifying further reductions in expenditure. The main benefit of approving the recommendations will be the ongoing financial stability of the Council.

## **Policy Basis for Decision**

6. This report is mainly to note the latest financial projections and current performance. The ongoing financial resilience and stability of the Council will be essential to ensuring that Council priorities can continue to be achieved.

## **Financial Strategy Implications**

7. This report sets out the projected financial position and identifies a range of actions that are necessary in order to reduce expenditure, both within the current financial year and over the next 4 years to safeguard the Council's financial resilience and stability.

## **Recommendation and Reasons**

8. The Committee is asked to:
  - Note the finance and performance information.

Reason: to ensure expenditure is kept within the approved budget.

## **Background**

### **Financial Summary and Mitigation Strategy**

9. The current forecast is that there will be an overspend of £11.4m. This is despite action being taken by managers across the Council to try and reduce expenditure. If the Council continues to spend at the current level, and no action is taken, then we will continue to

overspend and will exhaust our reserves and any other available funding. The current level of expenditure is unaffordable and therefore we must take immediate action to reduce expenditure.

10. As outlined in reports to Executive throughout the previous financial year, we have continued to see recurring overspends across both Adult and Children's Social Care. However, the underspends and mitigations that have allowed us to balance the budget at year end have generally been one off. Whilst the use of reserves to fund an overspend is appropriate as a one-off measure, it does not remove the need to identify ongoing savings to ensure the overall position is balanced. The budget report considered by Executive in February 2023 also included an assessment of risks associated with the budget, which included the need to secure further savings and effectively manage cost pressures.
11. Members will be aware that the financial position of local government is a national challenge and that the pressures being seen across both Adult and Children's Social Care are not something that is unique to York. Many Councils are experiencing significant financial pressures and struggling to balance their budgets now, so it is vital that we take immediate action to reduce our expenditure down to a sustainable level both within the current financial year and over the medium term. Taking decisive action now will safeguard the Council's financial resilience and stability and prevent York being in a position where it is unable to balance its budget in future years. This means that, in addition to the actions proposed in this report, there will be a need to continue to identify further mitigations and savings for future years.
12. A series of mitigations and cost control measures are already in place to reduce the forecast overspend but further measures need to be implemented. Given the scale of the financial challenge, and the expected impact on budgets in future years, it is vital that every effort is made to balance the overall position. It is recognised that this will require difficult decisions to be made to protect services for vulnerable residents.
13. Corporate control measures are being implemented but they will not deliver the scale of reduction needed within the year. Other savings proposals, including service reductions, will also be needed.
14. The following measures will therefore be implemented with immediate effect.

- Increase car parking charges by 10p per hour as outlined in paragraphs 81 to 82.
- A freeze on recruitment, agency, and overtime wherever possible and safe to do so. Some exceptions are in place for waste, social care, income generating posts and health and safety matters. This will impact on service delivery in a variety of ways, depending on where the vacancies arise. Corporate Directors will monitor the position in their own directorates and highlight any risks as appropriate.
- Introduce an officer procurement challenge panel to review all procurements, ensuring that they look to reduce costs and review service levels with an expectation that savings are delivered from contracts. This will include not reprocurring non statutory contracts where it is considered possible and safe to do so.
- Identify alternative funding sources for the remaining one off items, totalling £650k, that are due to be funded from the Venture Fund and Business Rates Pool to allow this funding to instead offset the forecast overspend.

15. Further work will also be done to consider whether savings can be realised from a range of other areas. This work will start now, and any options considered in a future report to Executive or an Executive Member Decision Session as appropriate.

- Explore the potential for generating income through provision of some non-statutory services such as green waste collection.
- Review the current capital programme to identify any schemes that can be delayed so that we can also defer borrowing costs to generate a revenue saving in year. This review will also consider whether schemes not yet started should progress and will include a review of ICT expenditure to identify any work that can be reduced or delayed.
- Consider a reduction in expenditure on highways maintenance.
- Consider further reductions in ward funding.
- Review all grant payments to Community & Voluntary sector to identify any areas that could be reduced.
- Review all fees and charges to identify where in year increases could be implemented.
- Review a range of existing contracts and service levels to identify any that can be reduced.



16. Alongside these actions, officers will continue to carefully monitor spend, identify further mitigation, and review reserves and other funding to make every effort to reduce this forecast position. However, it is possible that it will not be reduced to the point that the outturn will be within the approved budget. The Council has £6.9m of general reserves that would need to be called on if this were the case. As outlined in previous reports, any use of the general reserve would require additional savings to be made in the following year to replenish the reserve and ensure it remains at the recommended minimum level.
17. It must be a clear priority for all officers to focus on the delivery of savings plans during the year. Corporate Directors and Directors will keep Executive Members informed of progress on a regular basis.

### Financial Analysis

18. The Council's net budget is £141m. Following on from previous years, the challenge of delivering savings continues with c£6m to be achieved to reach a balanced budget. Early forecasts indicate the Council is facing net financial pressures of £11m and an overview of this forecast, on a directorate by directorate basis, is outlined in Table 1 below.

Service area	Net budget	2022/23 Gross Forecast Variation	Mitigation	2022/23 Revised Forecast Variation after mitigation
	£'000	£'000	£'000	£'000
Children & Education	25,083	5,074	-500	4,574
Adult Social Care & Integration	45,329	6,835	-3,000	3,835
Place	22,605	-1,118	-140	-1,258
Customers & Communities, Public Health & Corporate Services	26,437	1,601	-1,000	601

Central budgets	22,670	-1,000		-1,000
Sub Total		11,392	-4,640	6,752
Contingency	-500		-500	-500
Use of earmarked reserves			-4,250	-4,250
Target for further mitigation			-2,002	-2,002
Total including contingency	141,624	11,392	11,392	nil

Table 1: Finance overview

## Directorate Analysis

### Adults

19. The projected outturn position for Adult Social Care is an overspend of £6,835k and the table below summarises the latest forecasts by service area. This projection is based on customer numbers and costs in the first two months of the year. The projection assumes that £1,832k of previously agreed savings will be made by the end of the year.

	2023/24 Budget £'000	Forecast Outturn Variance £'000	Forecast Outturn Variance %
Direct Payments	4,813	1,212	25.1
Home and Day Support	1,234	2,442	197.9
Supported Living	14,527	750	5.1
Residential care	13,639	1,172	8.6
Nursing care	4,905	575	11.7
Short term placements	1,228	218	17.7

Staffing (mostly social work staff)	7,261	363	5
Contracts and Commissioning	2,341	-25	-1
In House Services	4,817	-22	-0.5
Be Independent & Equipment	929	49	5.3
Other	-10,318	51	0.5
Recharges	-47	50	106.4
<b>Total Adult Social Care</b>	<b>45,329</b>	<b>6,835</b>	<b>15.1</b>

<b>Mitigations to reduce forecast overspend</b>	
Use of Market Sustainability and Improvement Fund for price pressures	-800
Recover all unused Direct Payments	-750
Stop any non-statutory activity	-500
Impact of introducing residential and nursing framework for providers	-500
Review of high-cost packages and Supported Living Schemes	-450
<b>Revised position</b>	<b>3,835</b>

20. A number of factors have come together to make an extremely challenging operating environment for adult social care.
21. Most services that deliver care are commissioned by CYC from the independent sector where the cost of providing care has been increasing through inflation, for example in workforce and utilities costs. Partners such as the NHS are also under pressure meaning there is increased pressure on social care to support hospital discharge and to support people with increasingly high needs at home. Austerity, the pandemic and cost of living crisis have meant that more people than ever feel the need to come to the local authority seeking support. Our population is ageing and has the

increased additional needs this brings. This is at the same time as increased additional responsibilities around the delivery of high quality, personalised, accessible and affordable support have come through the 'People at the Heart of Care' national strategy and regulatory requirements of the care quality commission, without the necessary additional resource to fund this.

22. In order to manage within budget, we will see significant reductions in the price we pay, the numbers of people we provide commissioned services to, the amount of the services which people receive and the type of commissioned service we provide.
23. Introduction of robust and fair provider frameworks to limit the cost while maintaining the quality of residential homes, nursing homes, supported living and home care are being introduced. The introduction of brokerage services to link this provision to the assessment of individual need will ensure that we make best use of such services. We have in place assurance processes to check, challenge and where necessary decline assessments and requests for service. Over the coming months there is a refresh of the practice model to assure good assessments and decision making that requires all personal and community assets and assistive technology is used before services are put in place.
24. The number of people entering residential and nursing care have been declining over recent months due to the introduction of measures above. However, we have people placed in services in the past at higher rates and in order to deliver budget reductions, we need to see the total numbers of people in these settings reduce and this will happen over time. The completion of the refurbishment of the independent living scheme at Glen Lodge is also key to achieving this.
25. This decrease in the use of residential and nursing care puts additional pressure on use of home care. The numbers of people receiving home care services will also reduce. This will happen through an improved of short reablement services, which requires retendering, a remodelling of the front door, which is planned through the improved practice model, increasing our brokerage capacity to cover all service areas, bringing our communities services closer to adult social care and improvements in the use of assistive technology.
26. The following paragraphs outline the main variations.

27. Be Independent is currently projected to overspend by £144k. There is still a budget gap of £130k which needs to be addressed, together with a historical budget overspend on recharges of £50k. In addition, staffing is expected to overspend by £102k due to an unfunded regrade of some of the posts in the team and to having a review manager post over establishment. There is also expected to be an underachievement on the sales income budget as no further equipment sales are expected to be made (£49k). This is offset by additional income arising from Mediquip moving into the site at James Street.
28. Yorkcraft is projected to overspend by £167k due to an underachievement of income (£106k) offset by an underspend on staff due to vacancies (£23k), and other minor overspends across the service.
29. The Bungalow and Pine Trees are projected to underspend by around £111k in total mainly due to staffing vacancies in both services.
30. Older People permanent residential care is projected to overspend by £759k due to both an increase in both the cost and the number of customers. Nursing Care is projected to overspend by £165k. This is largely due to the less income from health for Continuing Health Care than expected offset by a reduction in the number of people in nursing care.
31. Physical & Sensory Impairment Community Support is projected to overspend by £821k due to a higher than expected average cost per hour on the framework contracts and the average income from customers being less than in the budget.
32. The Older People Community Support Budget is projected to overspend by £765k. This is due to an increase in homecare provided and an increase in the average cost per hour.
33. The Physical & Sensory Impairment Supported Living schemes budget is expected to overspend by £757k due to an increase in costs.
34. Learning Disabilities Community Support Budget is projected to overspend by £478k, due to the average cost of a homecare placement being £250 per week higher than in the budget and the

average cost of a day support placement is £10 per week higher. In addition, the average health income received per customer is £511 a week less than budgeted for.

35. Learning Disabilities direct payments are projected to overspend by £1,081k. This is due to the average weekly health income received per customer being £412pw less than in the budget. In addition, the average direct payment per customer is £115pw more than in the budget and the average transport direct payment per customer is £42 pw higher than budget. This is offset by having 9 fewer direct payment support customers.
36. The Residential Learning Disabilities – Working Age budget is projected to overspend by £619k due to the average cost of a placement being £176 a week more than in the budget and there is one less health funded customer. This is offset by having one less customer in residential care compared to the budget.
37. Mental Health Community Support Budget is projected to overspend by £243k, this is due to the average cost of a homecare placement being £110 a week higher than in the budget and the average cost of a day support placement is £36 a week more than budget. In addition, the average amount of health income per customer is £248 a week lower than in the budget - this is largely due to one customer's funding having ended in May 2023.
38. The Mental Health nursing care – over 65 budgets are expected to overspend by £154k, largely due to the average cost per customer being £577 pw and having 2 more customers than budgeted. This is offset by the average amount of s117 funding received per customer being £419 pw more than in the budget. This customer cohort is relatively small and relatively expensive so small changes in numbers can have a significant financial impact.
39. The Mental Health nursing care – working age budgets are expected to overspend by £205k, this is due to the average cost per customer being £1,152 pw more than in the budget. Additionally, the average amount of s117 received per customer is £160 per week less than in the budget.
40. The department acknowledges that the initial position is unsustainable and has come up with the following actions which will mitigate the forecast overspend.

41. The government have allocated further Market Sustainability and Improvement Fund (MSIF) grant, £1.1m for York. Some of it will be invested in staffing but the majority will be used to fund the existing price pressures we face.
42. Direct Payment Customers have unused balances in their accounts that are to be recovered and can be used non recurrently to offset the forecast overspend.
43. We will stop any activity that is not directly meeting customers' assessed needs.
44. We are introducing a framework for our residential and nursing providers which will allow us to access beds at our framework rate. This may mean some customers are moved from their existing placements.
45. There are significant overspends attributable to some high-cost customers, particularly working age Learning Disability (LD) customers in residential care and those with Physical & Sensory Impairment (P&SI) needs in Supported Living. The review will encompass whether the individual is due any income from Health to support their care package.

Place - Housing & Community Safety

Service Area	Expend Budget £'000's	Income Budget £'000	Net Budget £'000	Projected Variance £'000's
Building Maintenance	4,707	-5,227	-520	0
Housing Options and Homelessness	5,199	-3,656	1,603	+60
Private Sector Housing	1,331	-1,071	260	0
Community Safety	785	-81	704	0
<b>Housing and Com. Safety (Gen Fund)</b>	<b>21,817</b>	<b>-19,829</b>	<b>1,988</b>	<b>+60</b>

46. At the end of the first quarter it is projected that there will be an overspend of £60k across Housing Services General Fund. This is

primarily due to higher than budgeted energy costs within the council's hostels.

### **Housing Revenue Account**

47. The Housing Revenue Account budget for 2022/23 was set as a net deficit of £1,558k. There were carry forwards of £1,611k agreed as part of the outturn report meaning the revised budget stands at £3,169k deficit (including £1,900k debt repayment). At the first monitor a nil variance is projected against this revised budget.
48. The HRA allocated significant increases for inflation to cover repairs and energy costs and at this stage of the year it is forecasted that the actuals will be contained within the budget.
49. There are continued forecast shortfall in dwelling rental income of £500k due to the level of voids. Glen Lodge currently has around 30 empty properties pending the refurbishment works, this also has an impact on the service charges income. These pressures will be offset by the teams carrying vacant posts and the bad debt provision budget remains at a prudent level.
50. The depreciation charge for the HRA is anticipated to be £500k higher than budget. This can be mitigated from higher than budgeted interest on credit balances as interest rates are significantly higher than budget.
51. The HRA working balance position as at 31st March 2023 was £29.4m. The HRA projected outturn position means the working balance will reduce to £26.2m at 31st March 2023. This compares to the balance forecast within the latest business plan of £25.7m.
52. The high level of working balance is available to start repaying the £121.5m debt that the HRA incurred as part of self-financing in 2012. The first repayment of £1.9m is due in 2023/24 and can be met from current resources.

### **Public Health**

53. Public Health (PH) is likely to underspend by £343k which will be transferred to the earmarked Public Health reserve.
54. The table below provides a more detailed breakdown for the services within Public Health



Service Area	Net Budget £'000's	Projected Variance £'000's	Comments
Public Health General	1,700	-100	Staffing underspend, health inequalities grant to be carried forward into next year
Substance Misuse	1,714	-4	Refund Theseus Licenses, Bowes House Rent less than expected
Sexual Health	1,824	-46	This includes additional reserve movement for contract uplift which will increase.
Infection Prevention and Control	65	-3	Unused Flu Budget
Health Trainer Service	411	-76	Staffing vacancies, champix machine no longer active
Healthy Child Service	2,650	-114	Staffing vacancies
Public Health grant	-8,655	0	
<b>Total Public Health</b>	<b>-290</b>	<b>-343</b>	
Transfer to Reserve		+343	Predicted Reserve balance at year end is £910k
<b>Reported Position</b>		<b>0</b>	

55. **Public Health General.** The underspend relates mostly to staffing underspends and a small amount of the health inequalities grant that will be carried forward into next year.
56. **Sexual Health.** This small underspend is due to the additional movement in reserves to cover the contract uplift from LARC based on activity.
57. **Healthy Child Service.** There are currently several vacancies which if not filled by year end will result in a £114k underspend.
58. **Public Health Reserve.** There was £1,095k in the Public Health Reserve at 31st March 2023. The reserve will decrease by £185k to £910k. This reflects additional growth and restructuring in Public Health

services which will prudently reduce the reserve balance over the next four years in a planned manner.

## Performance – Service Delivery

59. This interim performance report is based upon the strategic indicators included in the Performance Framework for the Council Plan (2019-2023) which was launched in late 2019. Following local elections in May 2023, a new Council Plan (2023-2027) is going through the formal approval stage and for the Q2 2023-24 Finance and Performance Monitor, there will be a new Performance Framework based on the new Council Plan and therefore a new suite of strategic indicators.
60. The Executive for the Council Plan (2019-23) agreed a core set of strategic indicators to help monitor the Council priorities and these provide the structure for performance updates in this report. Some indicators are not measured on a quarterly basis and the DoT (Direction of Travel) is calculated on the latest three results whether they are annual or quarterly.
61. Performance items around the Council plan topics “Good Health and Wellbeing” and “Creating homes and World-class infrastructure” are reported below, as historically other topics in the Council plan are reported to the other various scrutiny setups.

Good Health and Wellbeing						
	Previous Data	Latest Data	DoT	Frequency	Benchmarks	Data Next Available
Proportion of adults in contact with secondary mental health services living independently, with or without support (New definition from 2021/22)	36% (Q3 2022/23)	34% (Q4 2022/23)	➡	Quarterly	National Data 2021/22 26%	2022/23 data available in October 2023
Overall satisfaction of people who use services with their care and support	72.30% (2020/21)	65.10% (2021/22)	➡	Annual	National Data 2021/22 63.90%	2022/23 data available in October 2023
% of reception year children recorded as being obese (single year)	7.60% (2019/20)	8.90% (2021/22)	➡	Annual	National Data 2021/22 10.11%	2022/23 data available in November 2023
Slope index of inequality in life expectancy at birth - Female - (Three year period)	6.2 (2019/20)	5.7 (2020/21)	➡	Annual	Regional Rank 2020/21: 3	2021/22 data available in September 2023
Slope index of inequality in life expectancy at birth - Male - (Three year period)	8.3 (2019/20)	8.4 (2020/21)	➡	Annual	Regional Rank 2020/21: 3	2021/22 data available in September 2023
% of adults (aged 16+) that are physically active (150+ moderate intensity equivalent minutes per week, excl. gardening)	66.5% (2021/22)	70.4% (2022/23)	⬆ Good	Bi-annual	National Data 2022/23 63.1%	2023/24 data available in April 2024
The DoT (Direction of Travel) is calculated on the latest three data points whether they are annual or quarterly. All historic data is available via the Open Data Platform						

Creating homes and World-class infrastructure						
	Previous Data	Latest Data	DoT	Frequency	Benchmarks	Data Next Available
Net Additional Homes Provided - (YTD)	402 (2021/22)	459 (2022/23)	➡	Bi-annual	Not available	2023/24 mid-year data available in December 2023
Net Housing Consents - (YTD)	327 (2021/22)	1,559 (2022/23)	↑ Good	Bi-annual	Not available	2023/24 mid-year data available in December 2023
Number of homeless households with dependent children in temporary accommodation - (Snapshot)	28 (2021/22)	35 (2022/23)	↑ Bad	Quarterly	Not available	Q1 2023/24 data available in November 2023
Average number of days to re-let empty properties (excluding temporary accommodation) - (YTD)	78.73 (2022/23)	57.78 (Q1 2023/24)	➡	Monthly	Not available	Q2 2023/24 data available in October 2023
Energy efficiency - Average SAP rating for all Council Homes	70.60 (2020/21)	70.60 (2021/22)	➡	Annual	Not available	2022/23 data available in September 2023
Number of new affordable homes delivered in York	224 (2021/22)	109 (2022/23)	➡	Quarterly	Not available	Q1 2023/24 data available in September 2023
Average broadband download speed (Mb/s)	159.3 (2021/22)	177.5 (2022/23)	➡	Annual	National Data 2022/23 106.09	2023/24 data available in September 2023
Superfast broadband availability	95.53% (2021/22)	96.17% (2022/23)	➡	Annual	National Data 2022/23 96.58%	2023/24 data available in September 2023

The DoT (Direction of Travel) is calculated on the latest three data points whether they are annual or quarterly.  
All historic data is available via the Open Data Platform

62. A summary of the strategic indicators that have an improving direction of travel based on the latest, new, available data are shown below.

- **% of adults that are physically active** – The latest data from the Adult Active Lives Survey for the period from mid-November 2021 to mid-November 2022 was published in April 2023. In York, 497 people aged 16 and over took part in the survey, and they reported higher levels of physical activity, and lower levels of physical inactivity, compared with the national and regional averages. Positively:
  - 70% of people in York did more than 150 minutes of physical activity per week compared with 63% nationally and 65% regionally.
  - 20% of people in York did fewer than 30 minutes per week compared with 26% nationally and 23% regionally.
- **Net Housing Consents** – Housing approvals between 1st April 2022 and 31st March 2023 totalled 1,559 net additional homes. This total represents a significant increase compared to the previous 12-month monitoring period when just 327 homes were approved and indicates a return to the relatively high annual consent figures experienced prior to 2021-22. Current approvals rates are similar to the levels achieved

over the four-year period from 2017-18 to 2020-21. The main features of the consents approved were;

- 1,303 of all net homes consented (83.6%) were granted on traditional (Use Class C3) housing sites;
- Notable housing schemes were approved at Land North of Monks Cross (907), Land at Hospital Fields Road (85), Eastfield Lane, Dunnington (83), Cherry Tree House, 218 Fifth Avenue (48) with a further 84 homes approved on sites of 5 or less homes
- A total of 253 student cluster flats were approved with Mecca Bingo, 68 Fishergate and Alton Cars York Ltd, 3 James Street both gaining approval for 104 student cluster flats
- At least 192 homes had a resolution to grant planning permission subject to legal agreements prior to 31st March 2023. These are in addition to the 1,559 homes determined during the monitoring year.

- **Average number of days to re-let empty Council properties** – The average number of days to re-let empty Council properties (excluding temporary accommodation) was 58 days at the end of Q1 2023-24. This figure had been reducing slowly from 108 days at the end of May 2022 and is now broadly in line with Q1 figures prior to 2022-23. The total number of void properties at the end of Q1 2023-24 was 60 which is the lowest figure seen for a number of years.

63. Strategic indicators that have a worsening direction of travel based on the latest, new, available data are;

- **Number of homeless households with dependent children in temporary accommodation** – The latest available data shows that the number of households with dependent children in temporary accommodation has increased during 2022-23 from 22 at Q1 to 35 at Q4, which is 51% of total households in temporary accommodation. Generally, the households with children rise and fall in line with the total households and there was a peak at the end of 2021-22 where 57% were households with children. Numbers reduced during the height of the pandemic but have since been increasing and are now just above levels seen in the years before the pandemic.

- The increase in numbers of households in temporary accommodation can also be seen nationally for 2022-23, and when looking at the total number of households in temporary accommodation per households in area (000s), York continues to perform positively compared to benchmarks (0.78 in York compared to 4.35 Nationally, 1.1 Regionally and 16.54 in London). It should be noted that these figures are snapshot figures and therefore may fluctuate between the snapshot dates.

## Contact details

For further information please contact the authors of this Scrutiny Report.

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## Health, Housing and Adult Social Care Scrutiny Committee

### Draft Work Plan 2023/24

<p>13 November 2023, 5:30pm</p> <p>Adult Social Care</p>	<ol style="list-style-type: none"><li>1) Adult Social Care Strategy</li><li>2) Reablement contract</li><li>3) Urgent care delivery review in York and the East Coast, to provide an update on the emerging integrated model and next steps.</li><li>4) Recommissioning of the Resettlement Pathway for homeless people including the mental health pathway</li><li>5) Overview of winter provision for homeless people and on the homelessness strategy</li><li>6) 2023/24 Work Plan</li></ol>
<p>13 December 2023, 5:30pm</p> <p>Public Health Invite Executive Member Cllr Coles</p>	<ol style="list-style-type: none"><li>1) Breastfeeding and reducing smoking in pregnancy (Sharon Stoltz)</li><li>2) Oral Health Overview including access to dental care as well as schools programme, toothbrushing programme, dentistry</li><li>3) 2023/24 Q2 Finance and Performance report for Health and Adult Social Care</li><li>4) 2023/24 Work Plan</li></ol>

30 January 2024, 5:30pm  Adult Social Care Tbc	1) ASC CQC assurance update

27 March 2024, 5:30pm  Housing tbc	1) Housing delivery programme 2) Homelessness strategy 3) Building Repairs 4) Asset Management 5) 2023/24 Work Plan
23 April 2024, 5:30pm  Public Health Tbc	1) NHS health checks 2) Weight management pathway and obesity across York 3) Vaping



- Tees, Esk & Wear Valleys CQC Inspection (date tbc)
- ASC Commissioning Strategy (date tbc)
- LD Provision – The Glen - Lowfields

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